LIABILITY COOPERATIVE OF NEVADA (LICON) COUNCIL MEETING February 8, 2024

Meeting location: NEVADA RURAL HOSPITAL PARTNERS

4600 Kietzke Lane, Suite I-209 Reno, Nevada

Join URL - https://us02web.zoom.us/j/7758274770?pwd=aEdiWEQ1SDJqQnhZcy84U2VFc2wzUT09

Zoom Application - Meeting ID: 775 827 4770 / Password: nrhp Phone - (669) 900-6833 / Meeting ID: 775 827 4770 / Password: 846837

Thursday, February 8, 2024 8:00 a.m. – 2:00 p.m.

AGENDA REVIEW

Note: Although the Agenda Review gives an indication of whether action on an item is contemplated or not, within the context of the open meeting requirements, the agenda itself is the guiding document as to whether action <u>may</u> be taken.

RISK MANAGEMENT

D. Risk Management Activity Report – possible action, no materials

Sean McCoy and Becky Bayley will report on work group activities over the past quarter.

Quality Improvement/Risk Manager Work Group (RMWG) Update

The LiCON Quality Improvement/Risk Manager Work Group (QIRMWG) met on January 18 and 19, 2024, in person and online. The group discussed the role of the Risk Manager Consultant with a focus on the distinction between legal information and legal advice. Telligen, who has recently been awarded the Rural Quality Improvement Technical Assistance (RQITA) Cooperative Agreement, presented the upcoming changes to MBQIP measures. Linda Lilleboe offered a recap of her site visits and discussed credentialing. The group developed a new credentialing quality indicator for the Council's approval. This new indicator was recommended by Hudson and will replace one of the indicators that is almost always at 100%. Adult Protective Services demonstrated its online reporting process. The training concluded with a presentation on mental health crisis holds in Nevada. From the discussion, it is obvious that more work is necessary to ensure hospitals are following Nevada law.

NRHP Quality Indicators Report

The fourth quarter 2023 (4Q23) quality indicators data reflected an overall average of 87% on the Opioid Prescribing Compliance measure (a slight dip), 100% on the Critical Lab Values measure, and 98% on the Vital Signs at Discharge measure (a slight increase). Once approved, the group will begin tracking the new credentialing quality indicator which will replace one of the consistently near-perfect measures.

At its last meeting, the group pared down the credentialing checklist used by Linda Lilleboe during her site visits to create a manageable list of credentialing and privileging items to audit for the quality indicator. The idea is that someone other than the Medical Staff Professional (MSP) does the audit but does it with the assistance of the MSP.

The quality indicator would be in a "test" phase for at least two quarters, meaning it would not count toward the DMV Model score. This will give the group time to tweak the measure if necessary and it will be brought back to the Council for final approval.

E. Report of Activities Bringing Risk to the Pool – no action, no materials

Staff and advisors will share any risk issues they feel need to be brought to the attention of the Council during this portion of the meeting. Members are encouraged to share any concerns they have as well.

Credentialing and Privileging

Blayne Osborn will give an update on educational opportunities related to credentialing and privileging that will be provided by NRHP for hospital staff.

F. Hospital Quality & Risk Program Site Visit Update - no action, no materials

Linda Lilleboe will give an update on the Hospital Quality and Risk Program site visits, which were completed in November.

G. Review of Loss Prevention Fund Balance – possible action, materials p.10

Ann Murdoch will present the Loss Prevention Fund balance for FY 23-24 as of 1/31/24. LiCON has now allocated \$15K per member per year to this fund. Members are reminded to spend their FY 23-24 funds and submit the reimbursement request with receipts before June 30th.

H. Review and Possible Approval of Changes to DMV Model – action, no materials

Becky Bayley will discuss the possible changes to the DMV Model. A point was recently added for the use of the free EPL Assist attorney hotline through LiCON Employment Practices Liability excess carrier, Chubb. However, members have reported that they are not happy with this service. The Council will be asked if they would like to change this point.

I. Review and Possible Approval of External Peer Review Trigger Events Policy – possible action, materials p.11 Becky Bayley will present the External Peer Review Trigger Events Policy to the Council for consideration. During Linda Lilleboe's site visits, it was determined that some hospitals are not able to meet the conditions of this policy. The Council will be asked if they would like to update the policy to more reasonable expectations.

UNDERWRITING

J. Update on Status of FYE 2024 Provider Reapplications – no action, no materials

Becky Bayley will present the status of the provider reapplications due by May 30, 2024. Individual lists of providers were sent to the members before the meeting.

K. Review of Underwriting Professional Liability and Provider Reapplication Policies – *possible action, materials* p.13

Becky Bayley will ask the Council to consider several issues that have been brought up during underwriting meetings for inclusion in the Underwriting Professional Liability and Provider Reapplication Policies. Of particular concern are the items that must be contained/considered in the underwriting packet before provisional coverage can be granted.

FINANCE/INVESTMENT

L. Review and Approval of 6/30/23 Audited Financial Statements – action, materials p.22

Nicola Neilon will present the 6/30/23 audited financial statements for Council approval.

M. Review and Approval of Financial Report – December 31, 2023 – action, materials p.54

Ann Murdoch will present the financial statements for the six months ended December 31, 2023. LiCON is reporting a loss of \$157,105 as opposed to a budgeted loss of \$247,514. Member contributions are under budget by \$39K; however, investment income is over budget by \$35K, and \$70K was saved by not renewing the excess D&O/EPL coverage.

N. Review and Approval of TEAM Financial Report – December 31, 2023 – action, materials p.57

Ann Murdoch will present the TEAM financial statements for the six months ended December 31, 2023. Results are good, however, revenue is slightly lower than last year as a result of members replacing equipment, as equipment is usually covered by manufacturer's warranty for one year.

O. Review and Approval of Investment Report – December 31, 2023 – action, materials p.59

Ann Murdoch will present the Investment Report as of December 31, 2023. LiCON's portfolio has an average maturity of 0.92 as compared to the benchmark of 1.85; an average modified duration of 0.89 as compared to the benchmark of 1.77; an average purchase yield of 4.06%; and an average market yield of 4.90% as compared to the benchmark of 4.37%. The total market value is \$2,998,528.

P. Review and Approval of FY 23-24 Contribution Model – action, materials p.89

Becky Richard of Bickmore Actuarial will present the second version of the Contribution Model for FY 24-25.

Q. Review and Approval of Check Register – action, no materials

Tom Maher will present the check register from 10/1/23 to 12/31/23.

EXECUTIVE

R. Review and Approval of National Practitioner Data Bank Reporting Policy – action, materials p.93

Becky Bayley will present the National Practitioner Data Bank Reporting Policy for Council approval. No updates to the policy have been made at this time.

S. Review and Approval of Settlement Authority Policy – action, materials p.94

Becky Bayley will present the Settlement Authority Policy for Council approval. Minor updates have been made to the policy.

T. Claims and Incidents Activity and Trends – CLOSED SESSION

Lena Bowen and Blayne Osborn will present claims activity information during the closed session portion of the meeting.

U. Settlement Status and Authority – CLOSED SESSION

Lena Bowen will present settlement status information, if needed, during the closed session portion of the meeting.

V. Action on Claims and Incidents Activity and/or Settlement Authority – possible action, no materials

The Council will be asked to take action on any claims and incidents activity and/or settlement authority issues discussed in closed session.

W. Review and Approval of Travel Expense Policy – action, materials p.97

Becky Bayley will present the updated Travel Expense Policy for Council approval. Meal reimbursement was changed to the per diem rate, meaning that receipts would no longer be required. Additionally, travel that Loss Prevention Funds are used for was removed from this policy.

X. Review and Approval of Meeting Minutes – action, materials p.108

The Council will be asked to approve the meeting minutes for the 11/16/23 LiCON Council, 11/27/23 LiCON Council/Underwriting, 12/18/22 Council/Underwriting, and 1/29/23 Council/Underwriting meetings.

Y. Discussion of Next Quarterly LiCON Council Meeting – May 9, 2024 – Reno – no action, no materials
The next quarterly meeting will be held at the NRHP office in Reno on May 9, 2024. Blayne Osborn will discuss plans for this meeting.